

**FIRST SEMESTER M.T.H.M. DEGREE (REGULAR/SUPPLEMENTARY)
EXAMINATION, NOVEMBER 2020****(CBCSS)****M.T.H.M.****MTH 1C 5—ORGANIZATIONAL BEHAVIOUR****(2019 Admissions)****Time : Three Hours****Maximum : 30 Weightage****General Instructions**

1. *In cases where choices are provided, students can attend all questions in each section.*
2. *The minimum number of questions to be attended from the Section / Part shall remain the same.*
3. *There will be an overall ceiling for each Section / Part that is equivalent to the maximum weightage of the Section / Part.*

Section A

*Answer any four questions.
Each question carries 2 weightage.*

1. Define Organizational Behavior.
2. Define Attitude.
3. Define Stress.
4. Define Figurehead.
5. Define Liaison.
6. Define Perception.
7. Define Prevention.

(4 × 2 = 8 weightage)**Section B**

*Answer any four questions.
Each question carries 3 weightage.*

8. What are the disciplines contributing for OB ?
9. What are interpersonal Role - Brief ?
10. What is emotional labor- Brief ?

11. What is Group structure ?
12. Differentiate Leader Vs Manager.
13. What is legitimate Power ?
14. What are ways to manage stress ?

(4 × 3 = 12 weightage)

Section C

*Answer any two questions.
Each question carries 5 weightage.*

15. What are the determinants of Personality - Explain ?
16. Explain Maslow theory in detail.
17. What are the stages of group development - Explain ?
18. Differentiate Strong vs Weak Culture.

(2 × 5 = 10 weightage)

**FIRST SEMESTER M.T.H.M. DEGREE (REGULAR/SUPPLEMENTARY)
EXAMINATION, NOVEMBER 2020****(CBCSS)****M.T.H.M.****MTH 1C 4—INDIAN HISTORY, SOCIETY AND CULTURE****(2019 Admissions)****Time : Three Hours****Maximum : 30 Weightage****General Instructions**

1. *In cases where choices are provided, students can attend **all** questions in each section.*
2. *The minimum number of questions to be attended from the Section / Part shall remain the same.*
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Section A

*Answer any **four** questions.
Each question carries 2 weightage.*

1. Mention the dates and geographical range of Indus valley Civilization.
2. Who is the founder of Kushan Dynasty ?
3. Define art.
4. What is meant by Dynasty ?
5. Define Kingdom.
6. Mention the official languages of Tughlag Dynasty.
7. Mention any two Traditional forms of Hindu Marriage in India.

(4 × 2 = 8 weightage)**Section B**

*Answer any **four** questions.
Each question carries 3 weightage.*

8. Write a short note on Later Vedic Period.
9. What is the difference between ancient and modern history ?
10. What are the three most important pillars of Indian Life ?

Turn over

11. Write a note on Khilji Dynasty.
12. Write an overview of Mugal Architecture.
13. Write a short note on Indians National Movement during Modern History.
14. What is Indian Marriage System ?

(4 × 3 = 12 weightage)

Section C

*Answer any **two** questions.*

Each question carries 5 weightage.

15. What happened in Indus Valley Civilization - Explain.
16. Why is Gupta Dynasty called Golden age - Explain.
17. Explain the influence of Colonial Powers on Indian Society and Culture.
18. Narrate the contributions of Mugal towards art and architecture.

(2 × 5 = 10 weightage)

**FIRST SEMESTER M.T.H.M. DEGREE (REGULAR/SUPPLEMENTARY)
EXAMINATION, NOVEMBER 2020****(CBCSS)****M.T.H.M.****MTH 1C3—PRINCIPLES AND PRACTICES MANAGEMENT****(2019 Admissions)****Time : Three Hours****Maximum : 30 Weightage****Section A***Answer any **four** questions.**Each question carries 2 weightage.*

1. Define Directing.
2. What is meant by Authority ?
3. Define Organizational Design.
4. What is meant by Strategy ?
5. Mention any *two* Leadership Styles.
6. What is formal / Communication ?
7. Define Goal.

(4 × 2 = 8 weightage)**Section B***Answer any **four** questions.**Each question carries 3 weightage.*

8. What is the process of Delegation ?
9. What is the process of Direction ?
10. What are the four main types of Communication ?
11. Brief the design of Control Techniques.
12. Write a note on Delegation and Decentralization of Authority.

13. Write the importance of Decision Making.
14. Brief the levels in Management.

(4 × 3 = 12 weightage)

Section C

Answer any two questions.

Each question carries 5 weightage.

15. Explain any five functions of Management ?
16. Elaborate the planning process.
17. What is Organization and its Process ?
18. What is motivation in an Organization-Explain ?

(2 × 5 = 10 weightage)

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**FIRST SEMESTER M.T.H.M. DEGREE (REGULAR/SUPPLEMENTARY)
EXAMINATION, NOVEMBER 2020**

(CBCSS)

M.T.H.M.

MTH 1C2—ROOMS DIVISION MANAGEMENT

(2019 Admissions)

Time : Three Hours

Maximum : 30 Weightage

General Instructions

1. *In cases where choices are provided, students can attend all questions in each section.*
2. *The minimum number of questions to be attended from the Section / Part shall remain the same.*
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Section A

*Answer any four questions.
Each question carries 2 weightage.*

1. Define Forecast.
2. What is meant by Disaster ?
3. Define Air Pollution.
4. Define Inventory.
5. What is meant by Waste Disposal ?
6. Define Outsourcing.
7. Define Sustainability.

(4 × 2 = 8 weightage)

Turn over

Section B

Answer any four questions.

Each question carries 3 weightage.

8. Write a short note on Front Office Accounting ?
9. Brief the responsibilities of House keeping Departments ?
10. Give a brief note on Eco-friendly Amenities ?
11. List out the targets for Sustainable Development ?
12. Brief the impact of Social Media in Hospitality Industry ?
13. What are the various models of making a Reservation ?
14. Explain the check-in Procedure of Scanty Baggage Guests ?

(4 × 3 = 12 weightage)

Section C

Answer any two questions.

Each question carries 5 weightage.

15. Which Criterion of changing room rent is suitable for a commercial hotel. Why ?
16. Explain the modern trends in Hospitality ?
17. What are the essential components of Horticulture in a Hotel- Explain its importance ?
18. Explain the importance of co-ordination by House Keeping Department with other Departments ?

(2 × 5 = 10 weightage)

**FIRST SEMESTER M.T.H.M. DEGREE (REGULAR/SUPPLEMENTARY)
EXAMINATION, NOVEMBER 2020****(CBCSS)****M.T.H.M.****MTH 1C 1—TOURISM PRINCIPLES AND PRACTICES****(2019 Admissions)****Time : Three Hours****Maximum : 30 Weightage****General Instructions**

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Section A

*Answer any **four** questions.
Each question carries 2 weightage.*

1. Define E-Tourism.
2. Expand KTDC.
3. Define Accommodation.
4. What is meant by Communication ?
5. Define Planning.
6. What is meant by International Tourism ?
7. Mention any two components of Tourism.

(4 × 2 = 8 weightage)**Section B**

*Answer any **four** questions.
Each question carries 3 weightage.*

8. Give a brief note on the forms of Tourism.
9. Brief the Socio- Cultural Assessment of Tourism.
10. Write a note on DTPC.

11. Write a short note on World wide web in the promotion of Tourism.
12. Brief a model for starting an E-Business.
13. Write a note on the National Tourism Policy -2002.
14. Which is the best season to visit Kerala - Explain why ?

(4 × 3 = 12 weightage)

Section C

*Answer any two questions.
Each question carries 5 weightage.*

15. Give an elaborate note on the future of the E-Tourism.
16. Narrate how the implementation of a business model can affect the performance of the Tourism Industry through a Case Study.
17. Write an elaborate note on Pilgrimage tourism with examples.
18. What are the Roles and Responsibilities of Tourism Planning ?

(2 × 5 = 10 weightage)