

SECOND SEMESTER (CBCSS—UG) DEGREE EXAMINATION, APRIL 2021

B.H.A.

BHA 2C 02—HOSPITALITY LAW

Time : Two Hours and a Half

Maximum : 80 Marks

Section A*Answer at least ten questions.**Each question carries 3 marks.**All questions can be attended.**Overall Ceiling 30.*

1. Define Proposal.
2. Define Discharge of contract.
3. Define procurement.
4. Define health and safety.
5. Define passport.
6. What is meant by registration of hotel ?
7. Expand HACCP.
8. Define catering establishment.
9. Define Hazzard.
10. Define critical control point.
11. Define occupasional diseases.
12. Define Tourism industry.
13. Define Disablement.
14. Define food security.
15. Define Infectious diseases.

(10 × 3 = 30 marks)

Turn over

Section B

Answer at least five questions.

Each question carries 6 marks.

All questions can be attended.

Overall Ceiling 30.

16. Write a note on performance of contract.
17. What happen when a contract is discharged.
18. Who is covered under payment of wages act ?
19. What are the rules regarding employees layabilities for compensation ?
20. What are types of food adultration ?
21. What is contract law in travel and tourism ?
22. What are the main health and safety regulations requires for employers.
23. What is the rules of passport.

(5 × 6 = 30 marks)

Section C

Answer any two questions.

The question carries 10 marks.

24. How many sections are there in Indian contract act ?
25. What permits do you need to open a restaurant.
26. What is the meaning of workman compensation act. Explain ?
27. Write a note on hotel licenses and regulations.

(2 × 10 = 20 marks)

**SECOND SEMESTER (CBCSS—UG) DEGREE EXAMINATION
APRIL 2021**

B.H.A.

BHA 2B 02—FRONT OFFICE OPERATIONS—THEORY

Time : Two Hours

Maximum : 60 Marks

Section A (Short Answer Type)

Answer at least eight questions.

Each question carries 3 marks.

All questions can be attended.

Overall Ceiling 24.

1. Define Motel.
2. Define Tourism.
3. What is meant by organization ?
4. Define organization structure.
5. Define American plant.
6. What is meant by tariff ?
7. What is meant by left luggage ?
8. Define register mail.
9. Define guest ledger.
10. Define non-guest account.
11. Define house limit.
12. Define reservation form.

(8 × 3 = 24 marks)

Turn over

Section B

Answer at least five questions.

Each question carries 5 marks.

All questions can be attended.

Overall Ceiling 25.

13. A package rate is beneficial for guest as well as the hotel. Comment ?
14. Explain different meal plans offered by the hotel ?
15. Explain form C.
16. What is city ledger. Brief ?
17. Discuss the role of front office in a hotel.
18. Explain hotel organisation with examples ?
19. Trace the origin and growth of hotel industry in India.

(5 × 5 = 25 marks)

Section C

Answer any one question.

The question carries 11 marks.

20. What is visitor's tabular ledger ? Explain.
21. What is Registration ? Explain the legal implications of registration for the guest and for the hotel.

(1 × 11 = 11 marks)

SECOND SEMESTER (CUCBCSS—UG) DEGREE EXAMINATION
APRIL 2021

B.H.A.

BHM 2C 02—HOSPITALITY LAW

(2017 Admissions)

Time : Three Hours

Maximum : 80 Marks

Part A*Explain the following in one or two lines.*

1. Write a note on Quasi Contracts ?
2. As per the factories act, after how many years should the factory premises be painted and refurbished ?
3. Define Self Insuring.
4. What are the dimensions of single and double rooms for 5Star/5StarDelux Hotels ?
5. Define the term Waiver.

(5 × 1 = 5 marks)

Fill in the blanks :

6. The Factory Commission was appointed by the Government of India in _____.
7. Registration of Hotels, Restaurants and other commercial catering establishments under the _____ is mandatory in nature.
8. Restricted Money Changer's License is issued by _____ to the Hotel.
9. _____, the worker is paid by the hour, day, week, or month.
10. A, _____ is a subset category of infectious diseases (or communicable diseases), which are easily transmitted by physical contact with the person suffering the disease, or by their secretions or objects touched by them.

(5 × 1 = 5 marks)

Turn over

Part B

Explain any ten in details from the following questions.

11. What is a "breach of contract" ?
12. What is Law ?
13. Explain Quorum.
14. Differentiate between agreement and contract.
15. What is meant by mutuality ?
16. What are the main criteria for Heritage Hotels ?
17. What is Jurisdiction ?
18. What is an advantage of including a no-cause termination clause ?
19. What are the documents must be provided while applying for Hotel classification ?
20. Define Food adulterant.
21. What are the functions of central food laboratory ?

(10 × 2 = 20 marks)

Part C

Answer all the following questions.

22. What are the power of food inspector ?
23. Narrate the duties of the occupier under Factory Act.
24. Explain the Seven Principles of The Hazard Analysis and Critical Control Points (HACCP)
25. What are the Obligations of a Tourist Agency.

(4 × 5 = 20 marks)

Part D

Explain any two in detail from the following questions.

26. Explain the Concept of Adulteration.
27. Explain the Important points in The Food Safety and Standards (FSS) Act.
28. List out the members of inspecting committee for the classification of 5 star and 5 star deluxe hotels without alcohol service.

(2 × 15 = 30 marks)