Reg.	No
weg.	110

FIRST SEMESTER B.A./B.Sc. DEGREE EXAMINATION NOVEMBER 2020

(CBCSS)

Functional English

FEN 1 (2) C 01—LITERATURES IN ENGLISH: FROM CHAUCER TO THE PRESENT

Time: Two Hours and a Half

Maximum: 80 Marks

Section A

Answer at least ten questions.

Each question carries 3 marks.

All questions can be attended.

Overall Ceiling 30.

- 1. Define Renaissance.
- 2. What is reformation in Elizabethan Age?
- 3. Why did King Lear decide to divide his kingdom?
- 4. Who is the father of criticism?
- 5. Define Restoration.
- 6. What is significant relevance to Coffee houses in literature?
- 7. What was Richard Steele best known fan?
- 8. What is the symbolism of the little 'Rainbow by William Words Worth'?
- 9. Who is Ozymandias?
- 10. What is the famous work written by Temyson?
- 11. What is the theme line of Robert Browning's 'My Last Duchess'?
- 12. What is the narrative technique used in Charles Lamb's 'Dream Children'?
- 13. Define Smagism.
- 14. Mention any four Cavalier poets.
- 15. What is movement poetry?

 $(10 \times 3 = 30 \text{ marks})$

Section B

Answer at least **five** questions.

Each question carries 6 marks.

All questions can be attended.

Overall Ceiling 30.

- 16. How did the Renaissance impact society?
- 17. What was the outcome of the Renaissance?
- 18. What is King Lear's tragic flaw?
- 19. What was the thought of the Duchess?
- 20. Bring out the character sketch of Lamb's wife Elia.
- 21. Derive the literary importance of the text 'Dover Beach'.
- 22. Give a short note on Philip Larlein's 'Ambulances'.
- 23. Describe briefly on the theme of Ted Hughes 'Thought Fox'.

 $(5 \times 6 = 30 \text{ marks})$

Section C

Answer any **two** questions. Each question carries 10 marks.

- 24. Elucidate the traces of reformation in Francis Bacon's 'Of studies'.
- 25. Detail the artistic beauty of Ozymandias by P.B. Shelly.
- 26. W.B. Yeats is a war poet substantiate with reference to 'Circus and Animal's Desertion'.
- 27. Write an essay on Dylan Thomas's 'Do not go Gentle into that Good Night'.

O 93986	(Pages: 2)	Name
		Reg. No

FIRST SEMESTER B.A./B.Sc. DEGREE EXAMINATION NOVEMBER 2020

(CBCSS)

Functional English

FEN 1B 01—COMMUNICATION SKILLS IN ENGLISH

Time: Two Hours and a Half

Maximum: 80 Marks

Section A

Answer at least **ten** questions. Each question carries 3 marks. All questions can be attended. Overall Ceiling 30.

- 1. Differentiate Verbal and Non-verbal communication.
- 2. State any two significance on Language Competence in a language.
- 3. You are at restaurant. You are about to rush to home. How will you make polite questions to pay your bill?
- 4. Surya is going to meet his friend at home near his school. Give directions to reach home in imperative form.
- 5. Raj admitted his wife in the hospital. He needs to return extra medicines to the medical shop. Give suitable expressions for seeking help.
- 6. Give some expressions of probability about your exam results to your father.
- 7. Write appropriate expressions to encourage your friend to host The *Fresher's day* celebration in your college.
- 8. In your college, there is no sufficient drinking water tap facility for students. Express your obligation to your principal.
- 9. How would you welcome the gathering on *Arts Festival* in your college? Write sample sentence for welcome address.
- 10. Write vote of thanks for Teachers day celebration.
- 11. You were asked to present a topic on *Merits and Demerits of Digital India*. Write appropriate sentences.
- 12. Agree your friend's view in a group discussion on Social media Boon or Curse.
- 13. You are participating in a debate on *Need of Rain water harvesting*. Frame polite questions to initiate the debate.

- 14. You are in the press conference on Launching a New Satellite. Using the appropriate interruption, and ask question to the Board of Director.
- 15. You are in a debate on *Need of Entrance for arts and Science College*. You are going to write a sentence to interrupt the view of one of the debater and disagree their views in a polite way.

 $(10 \times 3 = 30 \text{ marks})$

Section B

Answer at least **five** questions. Each question carries 6 marks. All questions can be attended. Overall Ceiling 30.

- 16. Explain Models of communication.
- 17. What are the fundamental objectives of communication?
- 18. Imagine you are visiting first time to a famous restaurant. You wish to know the special items in the restaurant and give order for you. Write conversations using polite questions and suitable responses.
- 19. Prepare a conversation between doctor and patient about the health condition and do's and don'ts to improve his health condition. Frame sentences using instructions and suggestions.
- 20. Thanu is working as a costume designer in a boutique. Sindu wanted to meet Thanu. Write a conversation about asking location and giving directions to reach the boutique.
- 21. Write Inaugural address for Drama Club Association ceremony.
- 22. Prepare a script of a interesting game show of your choice.
- 23. Write a skit on a topic Unity in Diversity.

 $(5 \times 6 = 30 \text{ marks})$

Section C

Answer any **two** questions. Each question carries 10 marks.

- 24. Krishna is a new college pupil leader to his college. He informs about the student clubs and how to exhibit the individual talents of the students. Prepare a dialogue using suggestions, encouragement and obligations.
- 25. Explain types of communication with example.
- 26. Prepare a press conference on implementation on Metro Train in Chennai, briefed by Transport Minister. Explained about the project and answered to the media questions.
- 27. Prepare an imaginary group discussion on *Educational institution- a business platform*. Initiate the discussion with the team leader and three participants include expressions like agreement, disagreement, addition and interruptions.

D	9:	38	62	
J	v		u	

(Pages: 3)

Reg. No.....

FIRST SEMESTER (CUCBCSS—UG) DEGREE EXAMINATION NOVEMBER 2020

Functional English

FEN 1B 01—ORAL COMMUNICATION AND PRACTICE

Time	: Th	ree	Hours	Maximum: 80 Marks
I.	Ansv	wer	the following bunches of questions:	C^{γ}
	a)	1	is a barrier to communication.	
			(Voice, Noise, Smile)	
		2	Communication employing speech is known as	– communication.
			(Oral, Non-verbal, Direct)	
		3	He came yesterday, ———— he?	
			(Did, Didn't, Doesn't)	
		4	The process of communication begins with a ———.	
			(Receiver, Message, Sender)	
	b)	5	is the response of a receiver to a sender.	
			(Channel, Feedback, Message)	
		6	For — will you be here?	
			(How long, How short, How much)	
		7	Para language is ————.	
			(Verbal, Non-verbal, Spoken)	
		8	Every group discussion has to be piloted by a	•
	.1		(Planner, Leader, Teacher)	
1	c)	9	There is no ———— for me in the compartment.	
1/	1,		(Place, Room, Space)	
		10	I congratulated him ———— his success in the exami	nation.
			(For, At, on)	Turn over

11 A — is any signal that triggers the response of a receiver.

(Channel, Message, Filter)

12 MIS stands for — Information System.

(Multi, Management, Mutual)

 $(12 \times 1 = 12 \text{ marks})$

- II. Answer any nine of the following in two or three sentences each:
 - 13 Communication.
 - 14 Encoding.
 - 15 Channel.
 - 16 Feedback.
 - 17 Discriminative listening.
 - 18 Egotism.
 - 19 Telephone.
 - 20 Eye contact.
 - 21 Gesture.
 - 22 Conciseness.
 - 23 Attentiveness.
 - 24 Sales presentations.

 $(9 \times 2 = 18 \text{ marks})$

- III. Attempt six of the following in about 100 words each:
 - 25 Types of Communication.
 - 26 Objectives of Communication.
 - 27 Barriers to Communication.
 - 28 Anchoring.
 - 29 Organization of Presentation.
 - 30 Prepare a short skit on good teacher-student relation.
 - 31 Prepare a introductory speech on social justice.

- 32 Prepare a mock interview with an elected representative.
- 33 Salient features of good compering.
- 34 Motivation speeches.

 $(6 \times 5 = 30 \text{ marks})$

- IV. Attempt two of the following in about 300 words each:
 - 35 Effective Communication.
 - 36 Salient features of good presentation.
 - 37 Prepare a skit on the topic "Health is Wealth".
 - 38 Prepare a dialogue between two friends on the topic "Non-Violence".

(Pages: 2)

Name

TD ~	No	
KPP.	130	•

FIRST SEMESTER B.A./B.Sc. DEGREE EXAMINATION, NOVEMBER 2019

(CBCSS-UG)

Functional English

FEN 1 (2) C02—CULTURAL STUDIES: PERSPECTIVES IN CULTURE

(2019 Admissions)

Time: Two Hours and a Half

Maximum: 80 Marks

- I. Answer the following questions in two or three sentences. All the questions can be answered. Each question carries 2 marks:
 - 1 How do you define your culture?
 - 2 Why is culture important?
 - 3 How does culture affect people's lives?
 - 4 Why is it called pop culture?
 - 5 Is popular culture important to society?
 - 6 What are discourse features in English?
 - 7 What is cultural identity?
 - 8 What is ideology in Marxism?
 - 9 Is Canada a socialist?
 - 10 What is feminist approach to literature?
 - 11 What does Black feminism mean?
 - 12 What do radical feminist believe?
 - 13 How do you queer something?
 - 14 What does it mean to be non-binary?
 - 15 What do you mean by Post Colonial?

(Ceiling - 25 marks)

- II. Answer the following questions in two or three sentences. All the questions can be answered. Each question carries 5 marks:
 - 16 What is the difference between Ideal and Real Culture?
 - 17 Bring out the perceptions of culture.

Turn over

- 18 Sketch the significance of The Rise of Popular Culture.
- 19 What are the Common Grounds in Language Discourse?
- 20 How does the Cultural Identity define?
- 21 Explain the Feminist movement.
- 22 Bring out the significant traces of Intersectionality.
- 23 What is Postcolonial theory?

(Ceiling - 35 marks)

- III. Answer any two of the following in not more than 250 words:
 - 24 Bring out various opinions on 'Culture'.
 - 25 Elucidate Foucault's conceptual analysis.
 - 26 What are the Properties of Cultural Identity?
 - 27 How does the Post Colonialism start in English Literature?

O 13659	(Pages: 2)	Name
		Reg. No

FIRST SEMESTER (CBCSS—UG) DEGREE EXAMINATION NOVEMBER 2021

Functional English

FEN 1 (2) C01—LITERATURES IN ENGLISH: FROM CHAUCER TO THE PRESENT (2019—2020 Admissions)

Time: Two Hours and a Half

- I. Answer the following questions in two *or* three sentences: All questions can be answered. Each question carries 2 marks. (Ceiling 25 marks):
 - 1. How does the prologue to the Canterbury Tales begin?
 - 2 Which daughter was honest in her response to Lear?
 - 3 According to Bacon what makes a person a full man, a ready man and an exact man?
 - 4 Why does the lover ask the sun to come tomorrow late?
 - 5 Why does the poet say "the Child is the father of the Man"?
 - 6 How does the emperor entertain Gulliver?
 - 7 Whose statue does the traveler talk about?
 - 8 Write two features of Romantic Literature.
 - 9 Who drew the painting of the Last Duchess?
 - 10 Why were the camel men described as unreliable?
 - 11 Mention any two themes written by Yeats in the past.
 - 12 What is absurdity in literature?
 - 13 What do the words "rage against the dying of the light" mean?
 - 14 What is the speaker doing in the poem "The Thought Fox"?
 - 15 What is Rose doing in the opening scene of "The Room"?
- II. Answer the following questions in a paragraph. All questions can be answered. Each question carries 5 marks. (Ceiling 35 marks):
 - 16 How does each daughter respond to Lear's question?
 - 17 What are the different songs sung by Timotheus during the feast?

Maximum: 80 Marks

18 How does the poem Ozymandias discuss the fragile nature of human existence?

2

- 19 How does Gulliver help the Lilliputians when the emperor's wife's room catches fire?
- 20 Describe the character of the Duke as revealed through the poem "My Last Duchess."
- 21 Discuss Dover Beach as a dramatic monologue.
- What does the poet say about wise men, grave men and good men in the poem "Do Not Go Gentle into That Good Night"?
- 23 Discuss the major themes in the poem Ambulances.
- III. Answer any two of the following in not more than 250 words:
 - 24 Critically evaluate John Donne's poem "The Sun Rising."
 - 25 How does Byron present the theme of beauty in the poem "She Walks in Beauty"?
 - 26 Explain the theme of Nostalgia in Charles Lamb's "Dream Children."
 - 27 Explain the poem "The Thought Fox" as a poem related to a writer's creativity?

D 13658	(Pages: 2)	Name
		Reg No

FIRST SEMESTER (CBCSS—UG) DEGREE EXAMINATION NOVEMBER 2021

Functional English

FEN 1B 01—COMMUNICATION SKILLS IN ENGLISH

(2019—2020 Admissions)

Time: Two Hours and a Half

- I. Read the following questions and do as directed. All questions can be answered. Each question carries 2 marks. (Ceiling 25 marks):
 - 1 Write any *two* important needs for communication.
 - 2 What is communication competence?
 - 3 "Please look after the kids" Roshni mentioned at the end of the letter. Identify the communication channel and specify the message in this communication.
 - 4 You are at the hospital to visit your friend Rohan who is admitted there. You don't know his room number. How will you make an enquiry at the reception counter?
 - You are waiting at the bus station for the bus to arrive. You want some water. The person sitting next to you has a bottle full of water. Make a request starting with could.
 - 6 Your mother has asked you to get the groceries before she returns from office. Speak about this obligation to your cousin starting with I..
 - 7 You are asked to exercise everyday and you wish to go for a walk with your friend. Make a suggestion using *how about*.
 - 8 Write a sample sentence to conclude welcome speech.
 - 9 Write a sample sentence which can be used at the beginning of a seminar.
 - You were asked to do a presentation on the merits and demerits of *Artificial Intelligence*. Write a sentence using any suitable word / expression used for contrast.
 - In a group discussion on *The Use of Electronic Books* you wanted to disagree with your friend's views. Write a sentence which expresses your polite disagreement.
 - You are the moderator of a debate on the topic *Clean India: Myth or Reality*. Write a question to ask a participant to express his/her opinion.

Turn over

Maximum: 80 Marks

- 13 You are attending a meeting with the Library Club members discussing the innovative modern measures that can be adopted to digitalize the library. Using appropriate expression for interruption, frame a question.
- 14 Rephrase the question correctly "How you wish to travel to Bombay?"
- 15 In a debate on *The Art of Parenting* you felt like disagreeing with one of the debater's views. Write a sentence to express your disagreement with the debater.
- II. Read the following questions and do as directed. All questions can be answered. Each question carries 5 marks. (Ceiling 35 marks).
 - 16 Explain the process of communication.
 - 17 Write a note on gestural communication.
 - 18 You are planning to go for a college trip with your classmates. Write a conversation among you and your friends planning the places you would like to visit.
 - You need to go abroad for your higher studies. You are consulting a reputed overseas education agency to get the details related to the best colleges abroad and the suitable courses. Prepare a conversation between you and the education agent enquiring all the details required.
 - 20 You are a member of the Nature Club of your institution. Write a conversation between you and the Nature Club Convener planning to celebrate environment day and discussing the programmes to be included.
 - 21 Write an inaugural speech for the Sports Day of your college.
 - 22 Prepare a group discussion on the topic Yoga in daily life.
 - 23 Prepare a short skit on Time Management.
- III. Read the following questions and answer two of the following in not more than 250 words:
 - 24 Explain the different models of communication.
 - 25 You are the sales representative of a mobile company. Introduce your new product to the customer explaining its features and functions.
 - You are the coordinator of a campaign titled "Stop Racism" conducted by your college.

 Prepare a welcome speech addressing all the eminent people assembled for the formal inauguration of the campaign.
 - 27 Prepare a press conference in which the District collector explains the precautions to be taken on account of heavy rain and predicted flood.

D 12	2701 (Pages 2)	Name
D 12	(Pages: 2)	,
		Reg. No
FIRS	ST SEMESTER (CBCSS—UG) DEGREE EXAMINA	TION, NOVEMBER 2021
	Functional English	
	FEN 1(2) C02—CULTURAL STUDIES : PERSPECTI	VES IN CULTURE
	(2021 Admissions)	10
Time :	: Two Hours and a Half	Maximum: 80 Marks
	Section A	
	Answer at least ten questions. Each question carries 3 marks. All questions can be attended. Overall Ceiling 30.	, of o'
1.	What is meant by 'circuit of culture'?	
2.	What is representation?	•
3.	In what matters do cultural studies interested in?	
4.	What are the various aspects that the culture of a community in	ncludes?
5.	What is Discourse?	
6.	In cultural studies, what are the factors that determine the iden	ntity of a person?
7.	Why Saussure assumed that meaning is relational?	
8.	What is 'sign'?	
9.	What is langue?	
10.	What is signifier?	
11.	What is homosexuality?	
12.	What is the difference between the terms "feminist", 'female' ar	nd 'feminine' ?

What is gynocriticism?

15. What is meant by subaltern in postcolonial theory?

14. What is Cyber feminism?

 $(10 \times 3 = 30 \text{ marks})$

Section B

2

Answer at least **five** questions. Each question carries 6 marks. All questions can be attended. Overall Ceiling 30.

- 16. What is meant by Cultural studies?
- 17. What are the ways through which identity of a person is determined?
- 18. Why did Saussure say that the relation between signifier and signified is purely arbitrary?
- 19. What is the importance of Audience/Reception studies in cultural studies?
- 20. Post-colonial literary theory.
- 21. The notion of 'text' in structuralism.
- 22. What were the changes that took place to feminism in the 1980s?
- 23. What is the difference between Repressive State Apparatuses (RSAs) and Ideological State Apparatuses (ISAs)?

 $(5 \times 6 = 30 \text{ marks})$

Section C

Answer any **two** questions. Each question carries 10 marks.

- 24. Write an essay on the origin of cultural studies.
- 25. Elucidate on how cultural studies interpret signs of culture.
- 26. Write an essay on Post structuralism.
- 27. Write an essay on the evolution of feminist criticism.

(Pages: 2)

Name

Reg. No.....

FIRST SEMESTER (CBCSS-UG) DEGREE EXAMINATION, NOVEMBER 2021

Functional English

FEN 1(2) C 01—LITERATURES IN ENGLISH: FROM CHAUCER TO THE PRESENT (2021 Admissions)

Time: Two Hours and a Half

Maximum: 80 Marks

Section A

Answer atleast ten questions.

Each question carries 3 marks.

All questions can be attended.

Overall ceiling 30.

- Where were the pilgrims travelling to?
- 2. To whom does Lear wish to give the largest share of his kingdom?
- 3. What is the demerit of studying for a prolonged period of time?
- 4. Why does Ferdinand wish to meet the Duchess in the dark?
- 5. Where does the emperor order his subjects to move Gulliver to?
- 6. What does the poet feel on seeing a rainbow?
- 7. What has happened to the head and the face of the statue?
- 8. What is symbolism?
- 9. Why did many people come to attend the funeral of Grandmother Field?
- 10. What request does Arnold make to his beloved?
- 11. What is the dilemma the speaker faces in The Circus Animals Desertion?
- 12. What is dramatic monologue?
- 13. What do wise men do according to Dylan?
- 14. What animal is approaching through the darkness?
- 15. Who is carried in an ambulance?

 $(10 \times 3 = 30 \text{ marks})$

2

Section B

Answer atleast five questions.

Each question carries 6 marks.

All questions can be attended.

Overall ceiling 30.

- 16. Write a short note on the opening lines of the prologue to the Canterbury Tales.
- 17. What are the three main purposes of studying according to Bacon?
- 18. What happens after Gulliver swims safely to shore?
- 19. Attempt a character sketch of Sir Roger.
- 20. What does the poet tell the woman in the poem Dover Beach?
- 21. Attempt a summary of the poem "The Rainbow."
- 22. What is the major theme of the poem "Ambulances"?
- 23. How does the fox resemble the creativity of a writer?

 $(5 \times 6 = 30 \text{ marks})$

Section C

Answer any two questions.

Each question carries 10 marks.

- 24. Describe the meeting between Ferdinand and the Duchess in Act four, Scene one.
- 25. How does the traveler describe the statue of Ozymandias?
- 26. Discuss the biblical allusions in Journey of the Magi.
- 27. Explain the Supernatural elements in "Riders to the Sea".

D	1	26	99
J	_	40	σ

(Pages: 3)

Name	•••	
	4	

Reg. No.....

FIRST SEMESTER (CBCSS—UG) DEGREE EXAMINATION NOVEMBER 2021

Functional English

FEN 1B 01—COMMUNICATION SKILLS IN ENGLISH

(2021 Admissions)

Time: Two Hours and a Half

Maximum : 80 Marks

Section A

Answer at least ten questions.

Each question carries 3 marks.

All questions can be attended.

Overall Ceiling 30.

- 1. What is Communication?
- 2. What is linear communication model?
- 3. "How was the exam?" Rahul sent a whatsApp message to Resmi.

 Identify the communication channel and specify the message in this communication.
- 4. The waiter gave you a cup of tea and you needed a little more sugar. How will you politely order for a sugar sachet?
- 5. Shahina wanted her friend Surya to visit the new pastry shop in the mall together with her on their way back to rented house. Make a suggestion starting with *Shall*.
- 6. Your brother said, "Bring food to your uncle in the hospital." Speak about this obligation to your friend. Start with *I*....
- 7. At a gift shop, you felt like telling your friend to choose a different gift for his father's birthday. Frame your suggestion using how about.
- 8. Write a sample sentence which can be used to conclude vote of thanks.
- 9. Write a sample sentence which can be used in the beginning of presidential address.
- 10. You were asked to do a presentation on the comparative merits and demerits of online and offline classes. Write a sentence using any suitable word/expression used for contrast.

11. In a group discussion on *Comfortable Dress and Societal Conventions*, you wanted to disagree with your friend's view. Write a sentence which expresses your polite disagreement.

2

- 12. You are moderating a debate on *Campus Politics*. Frame a polite question to ask one of the debaters to express his/her views on the topic.
- 13. You are a journalist attending a press conference on the new policies of the government. Using appropriate expression for interruption, put a question to the minister.
- 14. Your close friend asked you a question "What you think about the film we watched yesterday?" How will you rephrase the question correctly?
- 15. In a debate on *Paid News*, you felt like disagreeing one of the debater's views. Write a sentence to express your disagreement with the debater.

 $(10 \times 3 = 30 \text{ marks})$

Section B

Answer at least **five** questions.

Each question carries 6 marks.

All questions can be attended.

Overall Ceiling 30.

- 16. Write a note on the different types of communication.
- 17. Write a note on the characteristics of communication.
- 18. Lekha got admission for an Arts subject. But she wants to study Commerce. She meets Rinshia, a senior student to whom Lekha asks how to change her seat to Commerce. Prepare a dialogue between them using polite expressions.
- 19. Prepare a reasonably long conversation between a doctor and a bystander about a patient. Use expressions used for instructions, suggestions and polite questions.
- 20. Your friend is a short film director. He offers you a role in his new film and invites you to act. Prepare a dialogue in which you ask about the location and he gives you directions to reach the place.
- 21. Write a theme paragraph of a presidential address on the topic Say No to Domestic Violence.
- 22. Draft a short skit on the topic Internet Misuse.
- 23. Prepare a script for a cookery show of your choice.

 $(5 \times 6 = 30 \text{ marks})$

Section C

3

Answer any two questions.

Each question carries 10 marks.

- 24. Prepare a press conference being held in the wake of Covid 19 in which the Chief Minister briefed the situation and answered questions from the media persons.
- 25. Write an essay on Communication, the process, its objectives and different types.
- 26. You are the secretary of the college NSS unit. Prepare a well-organized welcome speech to be delivered on the day of its inauguration.
- 27. Prepare an imaginary group discussion on the Measures to Bring Gender Equality in Colleges. Include three participants and a moderator in your draft. Use suitable expressions related to (dis) agreement, addition and interruption.

\mathbf{D}	1	2	5	5	5
_	_	_	•	•	•

(Pages: 3)

Name

Reg. No.....

FIRST SEMESTER (CUCBCSS-UG) DEGREE EXAMINATION NOVEMBER 2021

Functional English

FEN 1B 01—ORAL COMMUNICATION AND PRACTICE

(2016—2018 Admissions)

	(2010—2010 Admissions)		
Time: Three	Hours	Maximum: 80 M	arks
I. Answer	the following bunches of questions:	/ 0'	
1 a)	Might is an ———.		
	(adjective, adverb, auxiliary))	
b)	She asked me if I ———— help her.		
	(can, should, could)		
c)	tone is generally used in incomplete utterances.		
	(Rising, Falling, Rising-Falling)		
d)	'How do you do'? is an expression to someone.		
	(introduce, scold, greet)		
2 a)	'' is a response to expressions of gratitude.		
	(Welcome, Thank you, Sorry)		
b)	Could you advise me ———— accommodation in Chennai.		
	(in, on, for)		
c)	is the process by which we exchange meanings, fa	acts, ideas etc.	
	(Communication, Feedback, Information)		
d)	Sheela and me ———— planning a trip.		
M	(was, were, is)		

		•
3	a)	is a barrier to communication.
		(silence, noise, voice)
	b)	A ——— contains content or matter.
		(channel, source, message)
٠ .	c)	For how ——— will you be here?
		(much, long, short)
	d)	listening means not taking the message as it is.
		(emphatic, selective, attentive)
		$(12 \times 1 = 12 \text{ marks})$
Ans	wei	any nine of the following in two or three sentences each:
4	Int	terpersonal communication.
5	At	tentiveness.
6	No	pise.
7	Pa	ralanguage.
8	Bo	ody language.
9	Fe	edback.
10	W	hatsapp.
11	Ve	erbal communication.
12	H	and outs.
13	W	ord stress.
14	SI	MS.
15	F	ormal communication.
1		$(9 \times 2 = 18 \text{ marks})$
An	swe	er any six of the following in about 100 words each:
16		on-verbal communication.
17	O	ral communication.
18	Т.	ypes of communication.

II.

19 Characteristics of communication.

- 20 Barriers to communication.
- 21 Presentation skills.
- 22 Social media.
- 23 Linear model and transactional model.
- 24 Listening.
- 25 Anchoring.

 $(6 \times 5 = 30 \text{ marks})$

- IV. Attempt any two of the following in about 300 words each:
 - 26 A brief history of human communication.
 - 27 Objectives of communication.
 - 28 A dialogue between you and your friends on corruption in public life.
 - 29 Prepare a skit on 'Drug abuse'.